



Participant Experience Guide

Answers to FAQ's for CA's Annual Conference

Greetings! We are excited that you will be joining us for CA's 19th annual conference. Here is a list of some of the most frequently asked participant questions that will help you prepare for the conference.

1) Room Temperature

We do not have complete control over the venue's thermostats. Please consider your comfort and dress in layers.

2) Breakout Sessions

If you become uncomfortable with the content of your chosen breakout session, you are not obligated to remain in the session. Check out the conference app, speak to a CA staff member to learn about other breakout sessions, or take a tour around the exhibitor tables without the crowds.

3) Meal Availability & Dietary Restrictions

Breakfast and lunch will be served on both days during the conference. We do our best to accommodate dietary restrictions, specifically vegetarian and vegan. If the provided catering does not meet your needs, you are welcome to explore the various restaurants that are near the venue and can find more information about restaurants in our conference app!

4) Technology Needs

The venue has limited electrical outlets access – guests are encouraged to bring paper note-taking supplies, as notetaking on a laptop or tablet may not be feasible. Guests are encouraged to bring power banks for mobile devices.

*Public wi-fi access is only available in the Westin hotel's lobby, not in the banquet space.

5) CA Staff Members

If you have any questions or concerns during the conference, please do not hesitate to notify a CA staff member. All CA staff members will be wearing CA nametags.

6) Please Be Respectful

While we understand that brief cell phone use might be necessary during breakout sessions, we ask that you take cell phone conversations and conduct any business out in the hallway as well as keep any talking to a minimum during the sessions. We appreciate your cooperation.

7) Conference App

You may download our conference app ahead of time by downloading the *Crowd Compass AttendeeHub* app from iOS or Google Play stores and then typing in, "CA Conference 2020" into the search bar to find the name of the conference. The event password is *CA2020*. The app will provide information about speakers, breakout sessions, the conference venue, and more!

8) Social Media

The conference's hashtag for social media is *#CAConference2020*.

